	Type	L #	Hits	Search Text	DBs	Time Stamp
1	IS&R	L1	156	(705/5).CCLS.	USPAT	2003/01/02 12:47
2	IS&R	L2	74	(705/6).CCLS.	USPAT	2003/01/02 12:47
3	BRS	L3	5339	travel and (price or (time near restriction) or (use near restriction) or availability or description) and (offer or offering) and (search or request)	USPAT	2003/01/02 13:55
4	BRS	L4	442	3 and reservation	USPAT	2003/01/02 13:55
5	BRS	L5	286	4 and (match or matching)	USPAT	2003/01/02 13:38
6	BRS	L6	34	5 and (promotional)	USPAT	2003/01/02 13:53
7	BRS	L7	0	5 and (cost near determination)	USPAT	2003/01/02 13:53
8	BRS	L8	209	5 and (cost) and (determine or determination)	USPAT	2003/01/02 13:54
9	BRS	L9	19	5 and (cost) near3 (determine or determination)	USPAT	2003/01/02 13:54
10	BRS	L10	56	(travel near reservation) and (price or (time near restriction) or (use near restriction) or availability or description) and (offer or offering) and (search or request)	USPAT	2003/01/02 13:56

	Type	L #	Hits	Search Text	DBs	Time Stamp
1	BRS	L1	3	(travel near reservation) and (price or (time near restriction) or (use near restriction) or availability or description) and (offer or offering) and (search or request)	EPO; JPO; DERWENT	2003/01/02 14:22 *consider all*
2	BRS	L2	0	(((travel and (price or (time near restriction) or (use near restriction) or availability or description) and (offer or offering) and (search or request)) and reservation) and (match or matching)) and (promotional)	EPO; JPO; DERWENT	2003/01/02 14:25
3	BRS	L3	1	((travel and (price or (time near restriction) or (use near restriction) or availability or description) and (offer or offering) and (search or request)) and reservation) and (match or matching)	EPO; JPO; DERWENT	2003/01/02 14:43 *consider*

```
### Status: Path 1 of [Dialog Information Services via Modem]

### Status: Initializing TCP/IP using (UseTelnetProto 1 ServiceID pto-dialog)
Trying 31060000009999...Open

DIALOG INFORMATION SERVICES
PLEASE LOGON:
 ******** HHHHHHHH SSSSSSSS?
### Status: Signing onto Dialog
 ********
ENTER PASSWORD:
 ******** HHHHHHHH SSSSSSSS? ********
Welcome to DIALOG
### Status: Connected


Dialog level 02.12.20D

Last logoff:  19dec02 08:40:25
Logon file405 02jan03 15:12:16
          *** ANNOUNCEMENT ***
               ***
--File 515 D&B Dun's Electronic Business Directory is now online
completely updated and redesigned. For details, see HELP NEWS 515.
               ***
--File 990 - NewsRoom now contains May 2002 to present records.
File 993 - NewsRoom archive contains 2002 records from January 2002-
April 2002. To search all 2002 records, BEGIN 990,993 or B NEWS2002.
               ***
--Alerts have been enhanced to allow a single Alert profile to be
stored and run against multiple files. Duplicate removal is available
across files and for up to 12 months. The Alert may be run according
to the file's update frequency or according to a custom
calendar-based schedule. There are no additional prices for these
enhanced features. See HELP ALERT for more information.
               ***
--U.S. Patents Fulltext (File 654) has been redesigned with
new search and display features.  See HELP NEWS 654 for
information.
               ***
--Connect Time joins DialUnits as pricing options on Dialog.
See HELP CONNECT for information.
               ***
--CLAIMS/US Patents (Files 340,341, 942) have been enhanced
with both application and grant publication level in a
single record. See HELP NEWS 340 for information.
               ***
--SourceOne patents are now delivered to your email inbox
as PDF replacing TIFF delivery. See HELP SOURCE1 for more
information.
               ***
--Important news for public and academic
libraries.  See HELP LIBRARY for more information.
               ***
--Important Notice to Freelance Authors--
See HELP FREELANCE for more information
               ***
For information about the access to file 43 please see Help News43.
***
NEW FILES RELEASED
***Dialog NewsRoom - Current 3-4 months (File 990)
***Dialog NewsRoom - 2002 Archive (File 993)
***Dialog NewsRoom - 2001 Archive (File 994)
***Dialog NewsRoom - 2000 Archive (File 995)
***TRADEMARKSCAN-Finland (File 679)
***TRADEMARKSCAN-Norway  (File 678)
***TRADEMARKSCAN-Sweden  (File 675)
               ***
```

UPDATING RESUMED
***Delphes European Business (File 481)
                     ***
RELOADED
***D&B Dun's Electronic Business Directory (File 515)
***U.S. Patents Fulltext 1976-current (File 654)
***Population Demographics (File 581)
***Kompass Western Europe (File 590)
***D&B - Dun's Market Identifiers (File 516)

REMOVED
CSA Files:
***Abstracts in New Technologies and Engineering (File 238)
***Aerospace Database (File 108)
***Aluminium Industry Abstracts (File 33)
***Applied Social Sciences Index and Abstracts (File 232)
***Aquatic Sciences and Fisheries Abstracts (File 44)
***ARTbibliographies Modern (File 56)
***Ceramic Abstracts (File 335)
***Conference Papers Index (File 77)
***Engineered Materials Abstracts (File 293)
***ISMEC: Mechanical Engineering Abstracts (File 14)
***Life Sciences Collection (File 76)
***Linguistics and Language Behavior Abstracts (File 36)
***LISA (Library & Information Science Abstracts) (File 61)
***Materials Business File (File 269)
***METADEX: Metals Science (File 32)
***Oceanic Abstracts (File 28)
***Pollution Abstracts (File 41)
***Sociological Abstracts (File 37)
***Water Resources Abstracts (File 117)
Other files:
***Chicago Tribune (File 632)
***Fort Lauderdale Sun Sentinel (File 497)
***The Orlando Sentinel (File 705)
***Newport News Daily Press (File 747)
***U.S. Patents Fulltext 1980-1989 (File 653)
***Washington Post (File 146)
***Books in Print (File 470)
***Court Filings (File 793)
***Publishers, Distributors & Wholesalers of the U.S. (File 450)
***State Tax Today (File 791)
***Tax Notes Today (File 790)
***Worldwide Tax Daily (File 792)

New document supplier
IMED has been changed to INFOTRIE (see HELP OINFOTRI)

        >>> Enter BEGIN HOMEBASE for Dialog Announcements <<<
        >>>   of new databases, price changes, etc.   <<<
                    ****
COREFULL is set ON as an alias for 15,9,623,810,275,624,636,621,813,16,160,148,20.
COREABS is set ON as an alias for 77,35,593,65,2,233,99,473,474,475.
COREALL is set ON as an alias for COREFULL,COREABS.
SOFTFULL is set ON as an alias for 278,634,256.
EUROFULL is set ON as an alias for 348,349.
JAPOABS is set ON as an alias for 347.
HEALTHFULL is set ON as an alias for 442,149,43,444.
HEALTHABS is set ON as an alias for 5,73,151,155,34,434.
DRUGFULL is set ON as an alias for 455,129,130.
DRUGABS is set ON as an alias for 74,42.
INSURANCEFULL is set ON as an alias for 625,637.
INSURANCEABS is set ON as an alias for 169.
TRANSPORTFULL is set ON as an alias for 80,637.
TRANSPORTABS is set ON as an alias for 108,6,63.
ADVERTISINGFULL is set ON as an alias for 635,570,PAPERSMJ,PAPERSEU.
INVENTORYABS is set ON as an alias for 8,14,94,6,34,434,7.
BANKINGFULL is set ON as an alias for 625,268,626,267.

BANKINGABS is set ON as an alias for 139.
HEALTHALL is set ON as an alias for COREFULL,COREABS,HEALTHFULL,HEALTHABS.
INSURANCEALL is set ON as an alias for COREFULL,COREABS,INSURANCEFULL,INSURANCEABS.
RESERVATIONALL is set ON as an alias for COREFULL, COREABS.
OPERATIONSALL is set ON as an alias for COREFULL,COREABS,INVENTORYABS.
TRANSPORTALL is set ON as an alias for COREFULL,COREABS,TRANSPORTFULL,TRANSPORTABS.
ADVERTISINGALL is set ON as an alias for COREFULL,COREABS,ADVERTISINGFULL.
SHOPPINGALL is set ON as an alias for COREFULL,COREABS,ADVERTISINGALL,47.
INVENTORYALL is set ON as an alias for COREFULL,COREABS,INVENTORYFULL.
BANKINGALL is set ON as an alias for COREFULL,COREABS,BANKINGFULL,BANKINGABS.
PORTFOLIOALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.
TRADINGALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.
CREDITALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.
FUNDSALL is set ON as an alias for COREFULL,COREABS,BANKINGALL,608.
* * New CURRENT Year ranges installed   **
SYSTEM:HOME
Cost is in DialUnits
Menu System II: D2 version 1.7.8 term=ASCII
                    *** DIALOG HOMEBASE(SM) Main Menu ***

  Information:
    1. Announcements (new files, reloads, etc.)
    2. Database, Rates, & Command Descriptions
    3. Help in Choosing Databases for Your Topic
    4. Customer Services (telephone assistance, training, seminars, etc.)
    5. Product Descriptions

  Connections:
    6. DIALOG(R) Document Delivery
    7. Data Star(R)

      (c) 2000 The Dialog Corporation plc   All rights reserved.

      /H = Help   /L = Logoff   /NOMENU = Command Mode

Enter an option number to view information or to connect to an online
 service. Enter a BEGIN command plus a file number to search a database
(e.g., B1 for ERIC).
?b corefull, coreabs

>>>   77 does not exist
>>>1 of the specified files is not available
       02jan03 15:12:28 User242933 Session D133.1
            $0.00   0.185 DialUnits FileHomeBase
     $0.00 Estimated cost FileHomeBase
     $0.04 TELNET
     $0.04 Estimated cost this search
     $0.04 Estimated total session cost   0.185 DialUnits

SYSTEM:OS - DIALOG OneSearch
   File 15:ABI/Inform(R) 1971-2003/Jan 02
         (c) 2003 ProQuest Info&Learning
*File 15: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
   File   9:Business & Industry(R) Jul/1994-2002/Dec 30
         (c) 2002 Resp. DB Svcs.
   File 623:Business Week 1985-2003/Jan 01
         (c) 2003 The McGraw-Hill Companies Inc
   File 810:Business Wire 1986-1999/Feb 28
         (c) 1999 Business Wire
   File 275:Gale Group Computer DB(TM)   1983-2002/Jan 02
         (c) 2002 The Gale Group
   File 624:McGraw-Hill Publications 1985-2003/Jan 02
         (c) 2003 McGraw-Hill Co. Inc
   File 636:Gale Group Newsletter DB(TM)   1987-2002/Jan 02
         (c) 2002 The Gale Group
   File 621:Gale Group New Prod.Annou.(R) 1985-2002/Dec 30

```
            (c) 2002 The Gale Group
   File 813:PR Newswire  1987-1999/Apr 30
            (c) 1999 PR Newswire Association Inc
   File  16:Gale Group PROMT(R)  1990-2002/Dec 30
            (c) 2002 The Gale Group
*File  16: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
   File 160:Gale Group PROMT(R)  1972-1989
            (c) 1999 The Gale Group
   File 148:Gale Group Trade & Industry DB  1976-2002/Dec 30
            (c)2002 The Gale Group
*File 148: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
   File  20:Dialog Global Reporter  1997-2003/Jan 02
            (c) 2003 The Dialog Corp.
   File  35:Dissertation Abs Online  1861-2002/Nov
            (c) 2002 ProQuest Info&Learning
   File 593:KOMPASS Central/Eastern Europe  2002/Jun
            (c) 2002 KOMPASS Intl.
   File  65:Inside Conferences  1993-2003/Dec W5
            (c) 2003 BLDSC all rts. reserv.
   File   2:INSPEC  1969-2002/Dec W3
            (c) 2002 Institution of Electrical Engineers
*File   2: Alert feature enhanced for multiple files, duplicates
removal, customized scheduling. See HELP ALERT.
   File 233:Internet & Personal Comp. Abs.  1981-2002/Dec
            (c) 2002 Info. Today Inc.
   File  99:Wilson Appl. Sci & Tech Abs  1983-2002/Nov
            (c) 2002 The HW Wilson Co.
   File 473:FINANCIAL TIMES ABSTRACTS  1998-2001/APR 02
            (c) 2001 THE NEW YORK TIMES
*File 473: This file will not update after March 31, 2001.
It will remain on Dialog as a closed file.
   File 474:New York Times Abs  1969-2002/Dec 31
            (c) 2002 The New York Times
   File 475:Wall Street Journal Abs  1973-2002/Dec 31
            (c) 2002 The New York Times


      Set  Items  Description
      ---  -----  -----------
?s (personal (w) travel) and (price or availability) and (match or matches or matching)
 and (travel (w) products)
Processing
Processed  10 of  22 files ...
Processing
Processing
Processed  20 of  22 files ...
Completed processing all files
          3298840  PERSONAL
          1961488  TRAVEL
             3353  PERSONAL(W)TRAVEL
          6445874  PRICE
          1567802  AVAILABILITY
          1158661  MATCH
           351574  MATCHES
           360726  MATCHING
          1961488  TRAVEL
         12784425  PRODUCTS
             8178  TRAVEL(W)PRODUCTS
      S1       7  (PERSONAL (W) TRAVEL) AND (PRICE OR AVAILABILITY) AND
                  (MATCH OR MATCHES OR MATCHING) AND (TRAVEL (W) PRODUCTS)
?s s1 and (package or packages)
               7  S1
          1855180  PACKAGE
          1050543  PACKAGES
      S2       2  S1 AND (PACKAGE OR PACKAGES)
?type s2/3,ab/all
>>>No matching display code(s) found in file(s): 65, 593, 623-624, 810, 813
```

2/3,AB/1   (Item 1 from file: 148)

01886943   SUPPLIER NUMBER: 02897328   (USE FORMAT 7 OR 9 FOR FULL TEXT)
**Marketing; planning for success is mandatory for even the smallest of
  agencies.**
Zacek, Judith C.
Travel Weekly, v42, p9(5)
Aug 31, 1983
ISSN: 0041-2082   LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 3371   LINE COUNT: 00266

ABSTRACT: The planning and use of a marketing plan for a travel agency is
discussed. What type of service you offer and who are you trying to sell it
to are keys to any marketing plan. A travel agency in Albany reviews it own
marketing plan and its advertising plan.

 2/3,AB/2   (Item 1 from file: 20)

10424800
Business Travel - Rising demand.
**David Fanning discovers that insurers have tapped into the niche market of
  business travel cover, particularly for small to medium-sized firms.**
POST MAGAZINE, p19
April 06, 2000
JOURNAL CODE: WPST   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 2664

     Travel insurance is often overlooked in what is usually a last-minute
rush   to finalise business travel plans, particularly among smaller
companies that do not have the annual travel expenditure level to justify
corporate travel insurance **packages** .
     To save money, such companies leave it up to the individual employee
to arrange private travel insurance.
?type s1/3,ab/all
>>>No matching display code(s) found in file(s): 65, 593, 623-624, 810, 813

 1/3,AB/1   (Item 1 from file: 810)

0631098   BW1235

**UNITED AIRLINES: United Connection unveils SuperShopper feature with new
    2.0 release**

October 08, 1996

Byline: Business Editors, Computers/Electronics & Travel Writers

 1/3,AB/2   (Item 1 from file: 636)

03304751   Supplier Number: 46786822
**UNITED AIRLINES: United Connection unveils SuperShopper feature with new
    2.0 release**
M2 Presswire, pN/A
Oct 9, 1996
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 462

1/3,AB/3   (Item 1 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

01436361   Supplier Number: 46784411
United Connection unveils SuperShopper feature with new 2.0 release.
Business Wire, p10081235
Oct 8, 1996
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 466

1/3,AB/4   (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

04612266   Supplier Number: 46784411
United Connection unveils SuperShopper feature with new 2.0 release.
Business Wire, p10081235
Oct 8, 1996
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 466

1/3,AB/5   (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

09008635   SUPPLIER NUMBER: 18747649   (USE FORMAT 7 OR 9 FOR FULL TEXT)
United Connection unveils SuperShopper feature with new 2.0 release.
Business Wire, p10081235
Oct 8, 1996
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 491   LINE COUNT: 00048

1/3,AB/6   (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

01886943   SUPPLIER NUMBER: 02897328   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Marketing; planning for success is mandatory for even the smallest of
  agencies.
Zacek, Judith C.
Travel Weekly, v42, p9(5)
Aug 31, 1983
ISSN: 0041-2082   LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 3371   LINE COUNT: 00266

ABSTRACT: The planning and use of a marketing plan for a travel agency is
discussed. What type of service you offer and who are you trying to sell it
to are keys to any marketing plan. A travel agency in Albany reviews it own
marketing plan and its advertising plan.

1/3,AB/7   (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

10424800
Business Travel - Rising demand.
David Fanning discovers that insurers have tapped into the niche market of
  business travel cover, particularly for small to medium-sized firms.
POST MAGAZINE, p19
April 06, 2000
JOURNAL CODE: WPST   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 2664

Travel insurance is often overlooked in what is usually a last-minute rush to finalise business travel plans, particularly among smaller companies that do not have the annual travel expenditure level to justify corporate travel insurance packages.

To save money, such companies leave it up to the individual employee to arrange private travel insurance.

?type s1/3,9/2

1/9/2   (Item 1 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

03304751   Supplier Number: 46786822   (THIS IS THE FULLTEXT)
UNITED AIRLINES: United Connection unveils SuperShopper feature with new 2.0 release
M2 Presswire, pN/A
Oct 9, 1996
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 462
TEXT:
M2 PRESSWIRE-9 October 1996-UNITED AIRLINES: United Connection unveils SuperShopper feature with new 2.0 release (C)1994-96 M2 COMMUNICATIONS LTD
RDATE:081096

The industry's most comprehensive self-service travel software, United Connection, today unveiled its new 2.0 release featuring the exclusive fare shopping function -- SuperShopper.

"SuperShopper greatly expands our FareShopper function and gives users of United Connection the best search capabilities for low airline fares," says United Airlines Director-Electronic Distribution Mark Koehler. "No other travel software on the market today can **match** the power of SuperShopper."

United Connection's SuperShopper allows travelers to find the best available fares for a specific itinerary, (other PC **travel products** often show fares which are unavailable). With the click of the mouse, SuperShopper searches up to 4,800 flights not only on United Airlines, but on more than 500 worldwide airlines to find the lowest available fare.

United Connection also offers real-time, self-service reservations for 30,000 hotel properties and 45 car rental agencies. "Checking 4,800 flights for lower fares in a few seconds exceeds anything available in the consumer marketplace to date," adds Koehler. "For do-it-yourself travelers, United Connection can't be beat."

Additional features of United Connection include:

Profile Functions that keep track of **personal travel** preferences such as aisle/window seating, special meals, and particular hotel/car features;

E-Ticket Service available on United-operated flights;

Real-Time Flight Arrival and Departure information, including gates and times on United flights;

Mileage Plus account information, including summaries of recent activity;

Seat maps for United Airlines flights that reflect real- time **availability** ;

New Printing functionality for Mileage Plus summaries, flight **availability** reports, and receipts for E-Ticket purchases;

A Help System for questions, including a toll-free support desk helpline.

United Connection users also receive 500 Mileage Plus bonus miles for every round-trip that is reserved and purchased via the software and flown on United Airlines, Shuttle by United or United Express through Dec. 31, 1997. In addition, users can receive 500 bonus miles when they reserve and purchase hotel reservations with Westin, or reserve and purchase car rentals from Alamo or Dollar through Dec. 31, 1996. Using United Connection, a traveler could earn up to 1,500 in bonus miles for each trip they arrange.

United Connection CD-ROM and diskette versions can be ordered for only $4.95 (shipping & handling) by calling 1-800-482-2696, or can be downloaded for free from the United Airlines Web site at www.ual.com. The software

also can be obtained when purchasing any U.S. Robotics Sportster desktop
modem, or as part of the new Travel CD Piranha Pack from Piranha
Interactive Publishing.
    CONTACT: Tony Molinaro, Corporate Communications, United Airlines Tel:
+1 847/700-4971
    *M2 COMMUNICATIONS DISCLAIMS ALL LIABILITY FOR INFORMATION PROVIDED
WITHIN M2 PRESSWIRE. DATA SUPPLIED BY NAMED PARTY/PARTIES.*
    COPYRIGHT 1996 M2 Communications
    THIS IS THE FULL TEXT: COPYRIGHT 1996 M2 Communications Subscription: $
    unavailable. Published 260 times per year. Contact M2 Communications,
    PO Box 505, Coventry, England CV2 5YA. Phone 44-1203-634700.
    COPYRIGHT 1999 Gale Group
PUBLISHER NAME: M2 Communications
INDUSTRY NAMES: BUSN (Any type of business); INTL (Business,
  International)
?type s1/3,9/3

 1/9/3   (Item 1 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

01436361   Supplier Number: 46784411   (THIS IS THE FULLTEXT)
United Connection unveils SuperShopper feature with new 2.0 release.
Business Wire, p10081235
Oct 8, 1996
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 466
TEXT:
CHICAGO--(BUSINESS WIRE)--Oct. 8, 1996--The industry's most comprehensive
self-service travel software, United Connection, today unveiled its new 2.0
release featuring the exclusive fare shopping function -- SuperShopper.
    SuperShopper greatly expands our FareShopper(R) function and gives
users of United Connection the best search capabilities for low airline
fares," says United Airlines Director-Electronic Distribution Mark Koehler.
"No other travel software on the market today can **match** the power of
SuperShopper."
    United Connection's SuperShopper allows travelers to find the best
available fares for a specific itinerary, (other PC **travel** **products**
often show fares which are unavailable). With the click of the mouse,
SuperShopper searches up to 4,800 flights not only on United Airlines, but
on more than 500 worldwide airlines to find the lowest available fare.
    United Connection also offers real-time, self-service reservations for
30,000 hotel properties and 45 carrental agencies.
    "Checking 4,800 flights for lower fares in a few seconds exceeds
anything available in the consumer marketplace to date," adds Koehler. "For
do-it-yourself travelers, United Connection can't be beat."
    Additional features of United Connection include:
    - Profile Functions that keep track of **personal** **travel** preferences
such as aisle/window seating, special meals, and particular hotel/car
features;
    - E-Ticket Service available on United-operated flights;
    - Real-Time Flight Arrival and Departure information, including gates
and times on United flights;
    - Mileage Plus account information, including summaries of recent
activity;
    - Seat maps for United Airlines flights that reflect real- time
availability ;
    - New Printing functionality for Mileage Plus summaries, flight
availability reports, and receipts for E-Ticket purchases;
    - A Help System for questions, including a toll-free support desk
helpline.
    United Connection users also receive 500 Mileage Plus bonus miles for
every round-trip that is reserved and purchased via the software and flown
on United Airlines, Shuttle by United or United Express through Dec. 31,
1997. In addition, users can receive 500 bonus miles when they reserve and
purchase hotel reservations with Westin, or reserve and purchase car
rentals from Alamo or Dollar through Dec. 31, 1996. Using United
Connection, a traveler could earn up to 1,500 in bonus miles for each trip

they arrange.

United Connection CD-ROM and diskette versions can be ordered for only $4.95 (shipping & handling) by calling 1-800-482-2696, or can be downloaded for free from the United Airlines Web site at www.ual.com. The software also can be obtained when purchasing any U.S. Robotics Sportster desktop modem, or as part of the new Travel CD Piranha Pack from Piranha Interactive Publishing.

NOTE TO EDITORS: The email addresses below should contain an "at" symbol before "aol.com" and "compuserve.com", respectively. It is possible this symbol may not appear properly in some systems.

```
        CONTACT:  United Airlines, Chicago
                  Corporate Communications Contact:
                  Tony Molinaro, 847/700-4971
                  tonymo657@aol.com
                  71352.3370@compuserve.com
                  Night/Weekend, 847/700-4088
        COPYRIGHT 1999 Gale Group
        COPYRIGHT 1996 Business Wire
PUBLISHER NAME: Business Wire
COMPANY NAMES:  *UAL Corp.
EVENT NAMES:  *360  (Services information)
GEOGRAPHIC NAMES:  *1USA  (United States)
PRODUCT NAMES:  *4510000  (Scheduled Airlines)
INDUSTRY NAMES: BUS  (Business, General); BUSN  (Any type of business)
NAICS CODES:  4811  (Scheduled Air Transportation)
TICKER SYMBOLS:  UAL
?type s1/3,ab/1
>>>No matching display code(s) found in file(s): 65, 593, 623-624, 810, 813
```

 1/3,AB/1   (Item 1 from file: 810)
DIALOG(R)File 810:Business Wire
(c) 1999 Business Wire . All rts. reserv.

0631098   BW1235

**UNITED AIRLINES: United Connection unveils SuperShopper feature with new
    2.0 release**

October 08, 1996

Byline: Business Editors, Computers/Electronics & Travel Writers
?type s1/3,9/1

 1/9/1   (Item 1 from file: 810)
DIALOG(R)File 810:Business Wire
(c) 1999 Business Wire . All rts. reserv.

0631098   BW1235

**UNITED AIRLINES: United Connection unveils SuperShopper feature with new
    2.0 release**

October 08, 1996

Ticker Symbol: UAL
Byline: Business Editors, Computers/Electronics & Travel Writers
Dateline: CHICAGO
Time: 10:27 PT
Word Count: 461

    CHICAGO--(BUSINESS WIRE)--Oct. 8, 1996--The industry's most comprehensive self-service travel software, United Connection, today unveiled its new 2.0 release featuring the exclusive fare shopping function -- SuperShopper.

    "SuperShopper greatly expands our FareShopper(R) function and gives users of United Connection the best search capabilities for low airline fares," says United Airlines Director-Electronic Distribution Mark Koehler. "No other travel software on the market

today can **match** the power of SuperShopper."

United Connection's SuperShopper allows travelers to find the best available fares for a specific itinerary, (other PC **travel products** often show fares which are unavailable). With the click of the mouse, SuperShopper searches up to 4,800 flights not only on United Airlines, but on more than 500 worldwide airlines to find the lowest available fare.

United Connection also offers real-time, self-service reservations for 30,000 hotel properties and 45 car rental agencies.

"Checking 4,800 flights for lower fares in a few seconds exceeds anything available in the consumer marketplace to date," adds Koehler. "For do-it-yourself travelers, United Connection can't be beat."

Additional features of United Connection include:
- Profile Functions that keep track of **personal travel** preferences such as aisle/window seating, special meals, and particular hotel/car features;
- E-Ticket Service available on United-operated flights;
- Real-Time Flight Arrival and Departure information, including gates and times on United flights;
- Mileage Plus account information, including summaries of recent activity;
- Seat maps for United Airlines flights that reflect real-time **availability** ;
- New Printing functionality for Mileage Plus summaries, flight **availability** reports, and receipts for E-Ticket purchases;
- A Help System for questions, including a toll-free support desk helpline.

United Connection users also receive 500 Mileage Plus bonus miles for every round-trip that is reserved and purchased via the software and flown on United Airlines, Shuttle by United or United Express through Dec. 31, 1997. In addition, users can receive 500 bonus miles when they reserve and purchase hotel reservations with Westin, or reserve and purchase car rentals from Alamo or Dollar through Dec. 31, 1996. Using United Connection, a traveler could earn up to 1,500 in bonus miles for each trip they arrange.

United Connection CD-ROM and diskette versions can be ordered for only $4.95 (shipping & handling) by calling 1-800-482-2696, or can be downloaded for free from the United Airlines Web site at www.ual.com. The software also can be obtained when purchasing any U.S. Robotics Sportster desktop modem, or as part of the new Travel CD Piranha Pack from Piranha Interactive Publishing.

?